



**District of Columbia Fire and Emergency Medical Services Department**

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***EMS Response Time Performance: Fiscal Year 2007 to Date  
(October 2006—February 2007)***

**Number of EMS Incidents**

|                                 | Current Month<br>(February 2007) | Prior month<br>(January 2007) | FY 2007<br>year-to-date | FY 2006<br>Year-end<br>Total | One Year<br>Ago<br>(February 2006) |
|---------------------------------|----------------------------------|-------------------------------|-------------------------|------------------------------|------------------------------------|
| Total Medical Incidents         | 9,066                            | 9,703                         | 48,475                  | 117,380                      | 8,798                              |
| Critical Medical Dispatches     | 4,703                            | 4,948                         | 25,047                  | 61,540                       | 4,763                              |
| Non-Critical Medical Dispatches | 4,363                            | 4,755                         | 23,428                  | 55,840                       | 4,035                              |

**Percent of Critical Medical Dispatches Receiving First Advanced Life Support (ALS) Arrival Within 8:00 Minutes or Less, Dispatch-to-Scene**

| Month         | Percent <= 8:00 | FY 2007<br>Year-to-Date<br>(cumulative) | Monthly Average<br>ALS Response<br>Time<br>(minutes:seconds) | FY 2007<br>Year-to-date<br>Average ALS<br>Response Time |
|---------------|-----------------|---|--|---|
| October 2006  | 85.9%           | 85.9%                                   | 5:23   | 5:23  |
| November 2006 | 87.7%           | 86.8%                                   | 5:07   | 5:15  |
| December 2006 | 88.1%           | 87.3%                                   | 5:05   | 5:12  |
| January 2007  | 89.4%           | 87.8%                                   | 4:57   | 5:08  |
| February 2007 | 87.9%           | 87.8%                                   | 5:15   | 5:09  |



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**Percent of Critical Medical Dispatches Receiving First Transport Unit Arrival Within 13:00 Minutes or Less, Dispatch-to-Scene**

| Month         | Percent <= 13:00 | Monthly Average Transport Unit Response Time (minutes:seconds) |
|---------------|------------------|--|
| October 2006  | 94.6%            | 6:31   |
| November 2006 | 96.4%            | 6:08   |
| December 2006 | 96.4%            | 6:17   |
| January 2007  | 97.5%            | 6:01   |
| February 2007 | 95.5%            | 6:32   |

**Percent of Non-Critical Medical Dispatches Receiving First Transport Unit Arrival Within 13:00 Minutes or Less, Dispatch-to-Scene**

| Month         | Percent <= 13:00 | Monthly Average Transport Unit Response Time (minutes:seconds) |
|---------------|------------------|--|
| October 2006  | 92.5%            | 7:08   |
| November 2006 | 95.2%            | 6:21   |
| December 2006 | 95.1%            | 6:34   |
| January 2007  | 96.2%            | 6:28   |
| February 2007 | 95.6%            | 6:39   |

**Percent of All Medical Dispatches Receiving First Transport Unit Arrival Within 13:00 Minutes or Less, Dispatch-to-Scene, FY 2007**

| Month         | Percent <= 13:00 | Monthly Average Transport Unit Response Time (minutes:seconds) |
|---------------|------------------|--|
| October 2006  | 93.6%            | 6:48   |
| November 2006 | 96.1%            | 6:12   |
| December 2006 | 95.7%            | 6:20   |
| January 2007  | 96.8%            | 6:14   |
| February 2007 | 95.5%            | 6:36   |



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**EMS Response Time, Call-to-Scene Performance by Interval, Critical Medical Dispatches, February 2007**

| Average Response Time (minutes:seconds); February 2007 |                   |                     |                  |
|--|-------------------|---------------------|------------------|
|  | Call-to-Dispatch* | Dispatch-to-Scene** | Call-to-Scene*** |
| First EMT  | 2:26              | 5:18                | 6:45             |
| First Paramedic  | 2:33              | 6:53                | 7:44             |
| First Transport Unit                                   | 2:38              | 8:08                | 9:04             |

\* The Call-to-Dispatch interval is controlled by the Office of Unified Communications (OUC). This is the time it takes to process a 911 call. This interval begins with receipt of a 911 call at the Unified Communications Center (UCC) and ends with the beginning of dispatch of FEMS resources.

\*\* The Dispatch-to-Scene interval is the component of response time that begins with the dispatch of FEMS resources by the OUC, and ends with the arrival of FEMS on the scene.

\*\*\* The Call-to-Scene interval is the complete response time segment from 911 call receipt to arrival on the scene.