



**District of Columbia Fire and Emergency Medical Services Department**

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***EMS Response Time Performance: Fiscal Year 2008 Report, Year-to-Date  
(October 2007)***

**Number of EMS Incidents:**

	Current Month (October 2007)	Prior month (September 2007)	FY 2008 Year-to-Date Total	FY 2007 Year-end Total	One Year Ago (October 2006)
Total Medical Incidents	10,985	10,713	10,985	121,415	9,593
Critical Medical Dispatches	5,218	5,141	5,218	62,295	5,142
Non-Critical Medical Dispatches	5,767	5,572	5,767	59,120	4,451

**Advanced Life Support (ALS) Response Time Performance:**

**Percent of Critical Medical Dispatches Receiving First Advanced Life Support (ALS) Arrival Within 8:00 Minutes or Less, Dispatch-to-Scene, FY 2008**

Month	Percent $\leq$ 8:00	FY 2008 Year-to-Date (cumulative)	Monthly Average ALS Response Time (minutes:seconds)	FY 2008 Year-to-date Average ALS Response Time
October 2007	91.0%	91.0%	4:52	4:52



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**Transport Unit Response Time Performance:**

**Percent of Critical Medical Dispatches Receiving First Transport Unit Arrival Within 12:00 Minutes or Less, Dispatch-to-Scene, FY 2008**

Month	Percent $\leq$ 12:00	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2007	95.7%	6:02

**Percent of Non-Critical Medical Dispatches Receiving First Transport Unit Arrival Within 12:00 Minutes or Less, Dispatch-to-Scene, FY 2008**

Month	Percent $\leq$ 12:00	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2007	95.5%	6:15

**Percent of All Medical Dispatches Receiving First Transport Unit Arrival Within 12:00 Minutes or Less, Dispatch-to-Scene, FY 2008**

Month	Percent $\leq$ 12:00	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2007	95.6%	6:08



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**First-Arriving EMT Performance** (First-arriving resource, staffed by EMT with automatic defibrillator minimum):

**Percent of Critical Medical Dispatches Receiving First EMT Arrival Within 6:30 Minutes or Less, Dispatch-to-Scene, FY 2008**

Month	Percent $\leq$ 6:30	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2007	92.6%	4:05

**Percent of Non-Critical Medical Dispatches Receiving First EMT Arrival Within 6:30 Minutes or Less, Dispatch-to-Scene, FY 2008**

Month	Percent $\leq$ 6:30	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2007	78.8%	4:59

**Percent of All Medical Dispatches Receiving First EMT Arrival Within 6:30 Minutes or Less, Dispatch-to-Scene, FY 2008**

Month	Percent $\leq$ 6:30	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2007	85.8%	4:32



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**Call-to-Scene Performance:** (Response time from the patient's perspective, measured from receipt of 911 call at the Office of Unified Communications to arrival on the scene by Fire/EMS)

**EMS Response Time, Call-to-Scene Performance by Interval, Critical Medical Dispatches, October 2007**

Average Response Time (minutes:seconds); October 2007			
	Call-to-Dispatch*	Dispatch-to-Scene**	Call-to-Scene***
First EMT	2:30	4:39	6:34
First Paramedic	2:38	5:26	7:27
First Transport Unit	2:41	7:05	8:33

\* The Call-to-Dispatch interval is controlled by the Office of Unified Communications (OUC). This is the time it takes to process a 911 call. This interval begins with receipt of a 911 call at the Unified Communications Center (UCC) and ends with the beginning of dispatch of FEMS resources.

\*\* The Dispatch-to-Scene interval is the component of response time that begins with the dispatch of FEMS resources by the OUC, and ends with the arrival of FEMS on the scene.

\*\*\* The Call-to-Scene interval is the complete response time segment from 911 call receipt to arrival on the scene.