



District of Columbia Fire and Emergency Medical Services Department

***EMS Response Time Performance: Fiscal Year 2007 Year-end Report
(October 2006—September 2007)***

Number of EMS Incidents

	Current Month (September 2007)	Prior month (August 2007)	FY 2007 Year-end Total	FY 2006 Year-end Total	One Year Ago (August 2006)
Total Medical Incidents	10,261	10,813	122,249	117,380	9,593
Critical Medical Dispatches	5,210	5,446	62,512	61,540	5,142
Non-Critical Medical Dispatches	5,051	5,367	59,737	55,840	4,451

Percent of Critical Medical Dispatches Receiving First Advanced Life Support (ALS) Arrival Within 8:00 Minutes or Less, Dispatch-to-Scene, FY 2007

Month	Percent <= 8:00	FY 2007 Year-to-Date (cumulative)	Monthly Average ALS Response Time (minutes:seconds)	FY 2007 Year-to-date Average ALS Response Time
October 2006	85.9%	85.9%	5:23	5:23
November 2006	87.7%	86.8%	5:07	5:15
December 2006	88.1%	87.3%	5:05	5:12
January 2007	89.4%	87.8%	4:57	5:08
February 2007	87.9%	87.8%	5:15	5:09
March 2007	89.4%	88.1%	5:06	5:09
April 2007	91.7%	88.7%	4:50	5:06
May 2007	90.1%	88.9%	4:54	5:05
June 2007	90.6%	89.1%	4:55	5:04
July 2007	92.0%	89.4%	4:47	5:02
August 2007	89.5%	89.4%	5:00	5:02
September 2007	89.8%	89.4%	4:59	5:02



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**Percent of Critical Medical Dispatches Receiving First Transport Unit Arrival
Within 13:00 Minutes or Less, Dispatch-to-Scene, FY 2007**

Month	Percent <= 13:00	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2006	94.6%	6:31
November 2006	96.4%	6:08
December 2006	96.4%	6:17
January 2007	97.5%	6:01
February 2007	95.5%	6:32
March 2007	96.7%	6:17
April 2007	97.6%	5:55
May 2007	96.3%	6:11
June 2007	97.4%	5:56
July 2007	97.2%	5:50
August 2007	96.0%	6:11
September 2007	97.0%	6:02

**Percent of Non-Critical Medical Dispatches Receiving First Transport Unit Arrival
Within 13:00 Minutes or Less, Dispatch-to-Scene, FY 2007**

Month	Percent <= 13:00	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2006	92.5%	7:08
November 2006	95.2%	6:21
December 2006	95.1%	6:34
January 2007	96.2%	6:28
February 2007	95.6%	6:39
March 2007	96.6%	6:21
April 2007	97.1%	6:08
May 2007	98.2%	6:18
June 2007	97.1%	6:09
July 2007	97.2%	5:59
August 2007	96.3%	6:18
September 2007	97.3%	6:06



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Percent of All Medical Dispatches Receiving First Transport Unit Arrival Within 13:00 Minutes or Less, Dispatch-to-Scene, FY 2007

Month	Percent <= 13:00	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2006	93.6%	6:48
November 2006	96.1%	6:12
December 2006	95.7%	6:20
January 2007	96.8%	6:14
February 2007	95.5%	6:36
March 2007	96.6%	6:16
April 2007	97.3%	6:02
May 2007	96.4%	6:15
June 2007	97.2%	6:02
July 2007	97.2%	5:54
August 2007	96.1%	6:15
September 2007	97.2%	6:04

EMS Response Time, Call-to-Scene Performance by Interval, Critical Medical Dispatches, September 2007

Average Response Time (minutes:seconds); September 2007			
	Call-to-Dispatch*	Dispatch-to-Scene**	Call-to-Scene***
First EMT	2:24	4:05	6:29
First Paramedic	2:29	4:59	7:29
First Transport Unit	2:36	6:37	8:36

* The Call-to-Dispatch interval is controlled by the Office of Unified Communications (OUC). This is the time it takes to process a 911 call. This interval begins with receipt of a 911 call at the Unified Communications Center (UCC) and ends with the beginning of dispatch of FEMS resources.

** The Dispatch-to-Scene interval is the component of response time that begins with the dispatch of FEMS resources by the OUC, and ends with the arrival of FEMS on the scene.

*** The Call-to-Scene interval is the complete response time segment from 911 call receipt to arrival on the scene.