



District of Columbia Fire and Emergency Medical Services Department

***EMS Response Time Performance: Fiscal Year 2008 Year-end Report
(September 2008)***

Number of EMS Incidents:

	Current Month (September 2008)	Prior month (August 2008)	FY 2008 Year-end Total	FY 2007 Year-end Total	One Year Ago (September 2007)
Total Medical Incidents	11,251	11,137	126,523	121,415	10,713
Critical Medical Dispatches	5,824	5,635	64,099	62,295	5,141
Non-Critical Medical Dispatches	5,427	5,502	62,424	59,120	5,572

Advanced Life Support (ALS) Response Time Performance:

Percent of Critical Medical Dispatches Receiving First Advanced Life Support (ALS) Arrival Within 8:00 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 8:00	FY 2008 Year-to-Date (cumulative)	Monthly Average ALS Response Time (minutes: seconds)	FY 2008 Year-to-date Average ALS Response Time
October 2007	91.0%	91.0%	4:52	4:52
November 2007	87.7%	89.4%	5:16	5:04
December 2007	91.2%	90.0%	4:58	5:02
January 2008	89.7%	89.9%	5:06	5:03
February 2008	88.3%	89.6%	5:14	5:05
March 2008	88.7%	89.4%	5:11	5:06
April 2008	90.0%	89.5%	5:02	5:06
May 2008	89.5%	89.5%	5:03	5:05
June 2008	87.1%	89.2%	5:20	5:07
July 2008	88.7%	89.2%	5:06	5:07
August 2008	90.0%	89.2%	5:03	5:06
September 2008	90.9%	89.4%	5:00	5:06



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Transport Unit Response Time Performance:

Percent of Critical Medical Dispatches Receiving First Transport Unit Arrival Within 12:00 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 12:00	Monthly Average Transport Unit Response Time (minutes: seconds)
October 2007	95.7%	6:02
November 2007	93.4%	6:23
December 2007	95.8%	6:01
January 2008	95.3%	6:17
February 2008	94.9%	6:23
March 2008	94.1%	6:29
April 2008	94.6%	6:13
May 2008	93.5%	6:26
June 2008	92.7%	6:41
July 2008	94.1%	6:16
August 2008	95.9%	5:49
September 2008	94.6%	6:04

Percent of Non-Critical Medical Dispatches Receiving First Transport Unit Arrival Within 12:00 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 12:00	Monthly Average Transport Unit Response Time (minutes: seconds)
October 2007	95.5%	6:15
November 2007	93.6%	6:24
December 2007	94.8%	6:21
January 2008	94.3%	6:26
February 2008	93.1%	6:45
March 2008	93.4%	6:35
April 2008	94.5%	6:19
May 2008	93.2%	6:41
June 2008	92.1%	6:49
July 2008	94.6%	6:13
August 2008	95.9%	5:52
September 2008	94.1%	6:10



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Percent of All Medical Dispatches Receiving First Transport Unit Arrival Within 12:00 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 12:00	Monthly Average Transport Unit Response Time (minutes: seconds)
October 2007	95.6%	6:08
November 2007	93.5%	6:24
December 2007	95.3%	6:11
January 2008	94.8%	6:21
February 2008	94.0%	6:30
March 2008	93.8%	6:32
April 2008	94.6%	6:16
May 2008	93.4%	6:33
June 2008	92.4%	6:45
July 2008	94.3%	6:15
August 2008	95.9%	5:51
September 2008	94.4%	6:07

First-Arriving EMT Performance (First-arriving resource, staffed by EMT with automatic defibrillator minimum):

Percent of Critical Medical Dispatches Receiving First EMT Arrival Within 6:30 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 6:30	Monthly Average Transport Unit Response Time (minutes: seconds)
October 2007	92.6%	4:05
November 2007	90.3%	4:21
December 2007	92.5%	4:11
January 2008	90.9%	4:19
February 2008	90.6%	4:23
March 2008	90.1%	4:21
April 2008	92.6%	4:07
May 2008	92.1%	4:08
June 2008	89.3%	4:22
July 2008	91.2%	4:08
August 2008	92.0%	4:05
September 2008	91.2%	4:11



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First-Arriving EMT Performance, continued: (First-arriving resource, staffed by EMT with automatic defibrillator minimum):

Percent of Non-Critical Medical Dispatches Receiving First EMT Arrival Within 6:30 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 6:30	Monthly Average Transport Unit Response Time (minutes: seconds)
October 2007	78.8%	4:59
November 2007	77.3%	5:12
December 2007	77.6%	5:11
January 2008	75.7%	5:15
February 2008	72.8%	5:27
March 2008	76.7%	5:13
April 2008	78.7%	4:58
May 2008	77.4%	5:03
June 2008	75.7%	5:14
July 2008	79.3%	4:56
August 2008	81.1%	4:49
September 2008	78.8%	5:02

Percent of All Medical Dispatches Receiving First EMT Arrival Within 6:30 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 6:30	Monthly Average Transport Unit Response Time (minutes: seconds)
October 2007	85.8%	4:32
November 2007	84.1%	4:46
December 2007	85.4%	4:40
January 2008	83.9%	4:45
February 2008	82.4%	4:52
March 2008	83.9%	4:45
April 2008	86.2%	4:30
May 2008	85.2%	4:34
June 2008	82.9%	4:46
July 2008	85.6%	4:31
August 2008	86.7%	4:27
September 2008	85.3%	4:35



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Call-to-Scene Performance: (Response time from the patient's perspective, measured from receipt of 911 call at the Office of Unified Communications to arrival on the scene by Fire/EMS.)

EMS Response Time, Call-to-Scene Performance by Interval, Critical Medical Dispatches, September 2008

Average Response Time (minutes:seconds)			
	Call-to-Dispatch*	Dispatch-to-Scene* *	Call-to-Scene* * *
First EMT	2:28	4:11	6:39
First Paramedic	2:35	5:00	7:35
First Transport Unit	2:34	6:01	8:35

*Note: The Call-to-Dispatch interval is controlled by the Office of Unified Communications (OUC). This is the time it takes to process a 911 call. This interval begins with receipt of a 911 call at the Unified Communications Center (UCC) and ends with the beginning of dispatch of FEMS resources.

** The Dispatch-to-Scene interval is the component of response time that begins with the dispatch of FEMS resources by the OUC, and ends with the arrival of FEMS on the scene.