

Ms. Nwaete,

Earlier this week, I received a call from a colleague of mine Theresa Lewis, who suffered the loss of her mother and sister at a fire in the 5600 block of Kansas Ave, in Washington D. C. Theresa was very concerned that her mother's home would be further damaged by the impending snow storm that was forecasted, since much of the roof had been burned away.

Since I am a former fire chief with the Fairfax County Fire and Rescue Department, and have knowledge of firefighters who own businesses in the region, I contacted a well respected former Lieutenant with our department who owns a roofing business. The owner's name is Troy Marshall. Troy's business is located out in the section Alexandria of Fairfax County. My request was for him to simply suggest a reputable fire restoration company who could be trusted to come over to the home of Ms. Lewis' mother's home and make emergency repairs to the roof.

Troy stated that he wasn't aware of any, but, that didn't matter since his company would be honored to provide the service as a means to assist in some small way to reduce the suffering of the Lewis family. Needless to say I was touched, but, not surprised by this kind and generous offer. By Wednesday January 16, 2008 (prior to the snow storm) Troy called and confirmed that he had dispatched one of his crews to the Lewis home, and spent several hours covering the roof using several sheets of plywood and plastic tarps.

I am certain that this act of kindness cost Marshall Roofing a significant amount of money and effort on their part, not to mention the danger the employees experienced scaling a fire damaged structure to make the repairs.

I have long held Troy Marshall in very high regard while having the honor to serve as his chief. This act of unselfish kindness once again underscores that admiration.

I am requesting that the DCFD or government consider some form of recognition for Mr. Marshall and his crew of professionals.

Mr. Marshall may be reached at the following number and address:

Thank you in advance for you consideration.

Glenn Gaines