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Subject

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EMS and Fire Statistics

Message

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I would like to praise the firefighter who arrive to my building on January 11, 2008. They were very efficient and proffesional. A Great Unity Team.

Although, the information given to them from the 911 operator was misinterpret. I stated that there was smoke coming from the electrical meters which was located outside on the front of my building.

She told the firefighths that unit #1 was on firer.

The 911 operator needs to listen and be clear with facts when communicating to others.